



Telemedicine Services

Offering a new front door to healthcare in Canada.

Telemedicine Services offers convenient access to quality healthcare when and where members need it most.

Members can visit with a certified physician by phone or video* for a broad array of episodic healthcare issues. During the visit, they can receive a diagnosis, treatment recommendation, and even be prescribed medicine when necessary.

With Telemedicine Services, members can stop waiting for care and get back to feeling better, faster. And clients benefit by seeing an increase in productivity and a decrease in absenteeism.

*Telemedicine services available only by video conference in Quebec.

Convenience

Members have 24/7 access to Teladoc by phone or app wherever they are located.

Timeliness

Visits happen within an hour of contact, so members can get the care they need when they need it, without the long wait.

Accessibility

Because visits are conducted by phone or video,* there are no geographic restrictions to getting to high quality care from anywhere.

84%

of Canadians believe employers have a responsibility to support their employees' health.¹

\$2.7B

lost by employers per year due to family-related health issues.²

50%

of Canadians are not able to schedule a doctor's appointment on the same or next day.³

How Telemedicine Services works



Support features

- Members have 24/7 access to Teladoc by phone or mobile app, with a one-hour visit turnaround time
- Services are available in English and French
- When necessary, prescriptions are sent to the member's pharmacy of choice
- Teladoc Health provides engagement support to create awareness and drive utilization
- Members are also covered with the same convenient service when they travel to the U.S.
- Each physician is board-certified by the College of Family Physicians of Canada to ensure the highest standards of quality

"I have had multiple employees reach out to thank me for letting them know about Teladoc. Our absenteeism and presenteeism are all down." **Benefits Executive**



Learn more by contacting your CINUP advisor or service representative and visiting www.cinup.ca.

About Teladoc Health

Teladoc Health is the global virtual care leader, helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.