

Manulife Group Benefits

Small Business Team

2020



Melissa Loos, Group Benefits Account Executive

- Sales Support and Quote follow up
- Product Specialist
- Plan Design Consultation
- Pricing
- New Advisor development

Melissa_Loos@manulife.ca
TF. 1.877.883.2825 ext. 255060
M. 306.737.7763

Mary Cromwell, Service Specialist

- Plan Design Pricing for existing business
- Amendments
- Claims Inquiries
- Member eligibility & coverage
- Billing inquiries
- Plan Advisor secure site support inquiries
- Complex inquires

GB_ASD19@manulife.ca
(519) 747-7000 x246068

Kylie Bailey, GB Business Associate, SBS

(204) 924-4841 x254841
Kylie_Bailey@manulife.ca

Commission Inquiries

1-800-838-7770
COMP_MFC@manulife.com

New Quote Submission

Send your Quote requests to:
Quotes@manulife.ca

Small Business Implementation Specialist

Carl R Blake, Carl_Blake@manulife.ca

Wesley Eaton, Director, Group Benefits, Small Business, Prairies

(403) 355-4907

Note:

- For Reporting requests, please send an email to Group_Benefits_Reporting@manulife.ca.
- For Member Eligibility requests, such as additions of members, terminations of members, adding a spouse, salary updates etc., submit these to GB_Member_Updates@manulife.ca (for English) and Gestion_des_participants@manuvie.ca (for French) in the same format you are using today.