

March 20, 2020



Corporate Update: COVID-19

Saskatchewan Blue Cross would encourage the use of technology to ensure business as usual during this time. We have multiple ways to accomplish this for you and our shared clients.

Submitting Claims

1. Health & Dental:
 1. App (SK Blue Cross which can be downloaded from the Apple App Store or Google Play)
 2. [Cardholder Website](#)
 3. [Website](#)*
2. Disability: Members and Employers can submit required forms by email* to SBCDisabilityInquiry@sk.bluecross.ca or by fax to 306.652.5751*

Claim Re-imbusement/Disability Claim Payments

We encourage employees to sign up for direct deposit using our App. Plan Administrators can also add or update employee's banking information on the Group Admin Portal.

Enrollment Changes

Plan Administrators are encouraged to use the Group Admin Portal to enter employee changes. An alternative to that is to email* the completed

documentation to your Group Service Representative Team.

ID Cards

Employees can access an electronic version of their ID card by using our App or our [Cardholder Website](#). Plan Administrators can also access these on the Group Admin Portal.

Payment of Monthly Invoices

Plan Administrators are encouraged to sign up for [Pre-Authorized Payment](#). These completed forms can be emailed to your Group Service Representative Team.*

COVID-19 Questions

Questions regarding COVID-19 and your benefits can be [found here](#).

Life Insurance Proceeds (Payment to Beneficiaries) For the foreseeable future Saskatchewan Blue Cross will be couriering life insurance proceed payments directly to the beneficiary(ies).

Please note that the above information will be shared with Plan Administrators

To ensure that there is no interruption to the payment of broker commissions please sign up for direct deposit as soon as possible, if you haven't already. Please complete this [form](#) and email* it to your Account Executive.

*email is not a secure method – SBC takes no responsibility for the data that is sent by email





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