



March 2020

A message on COVID-19

Dear Valued Client,

As the economic and market impact of COVID-19 becomes more pronounced and wide-ranging, investors everywhere are deeply concerned about what the future may bring. Let us take this opportunity to offer some perspective and assure you that all of us at iA are here for you with the full support of every resource at our disposal.

Your most valued asset in these unprecedented and uncertain times is the knowledge and guidance of your trusted advisor. Your advisor can help you chart the best course through these difficult conditions and, with your unique circumstances and goals in mind, make any necessary adjustments to your financial plan and insurance solution.

Your advisor has the full support of iA Financial Group, one of Canada's oldest and largest financial services companies. Across our entire firm, we have taken swift and decisive action to ensure complete continuity of our business operations, and have fully implemented all recommendations of our government health authorities to ensure the health and safety of our valued clients, partners and employees.

Let us once again assure you that our most important priority is the prosperity, health and safety of our clients. We are here for you and will work tirelessly to help you emerge from this crisis on a foundation of resilience and strength.

Sincerely,

A handwritten signature in black ink, appearing to read 'Denis Ricard', written over a light blue horizontal line.

Denis Ricard
President & CEO
iA Financial Group

A handwritten signature in black ink, appearing to read 'Renée Laflamme', written over a light blue horizontal line.

Renée Laflamme
Executive Vice-President
Individual Insurance, Savings and Retirement
iA Financial Group

INVESTED IN YOU.